

## **NEED ASSISTANCE?**

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## PCG & the EDPlan Program

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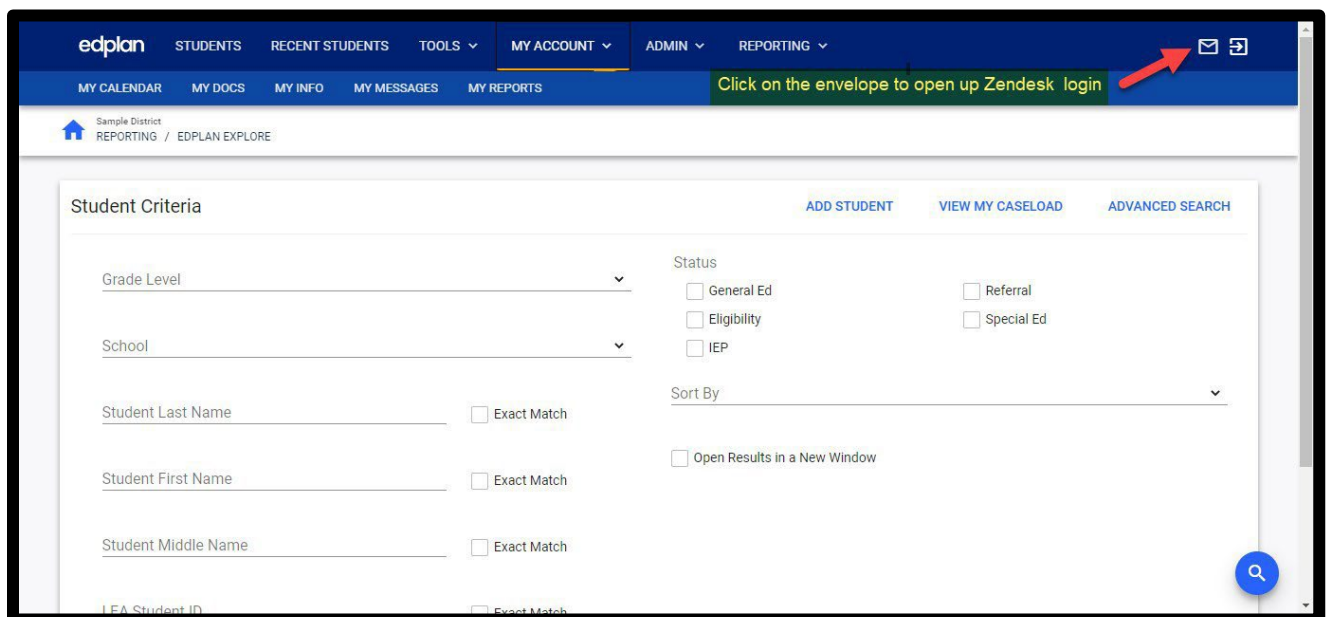
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Dave O'Leary

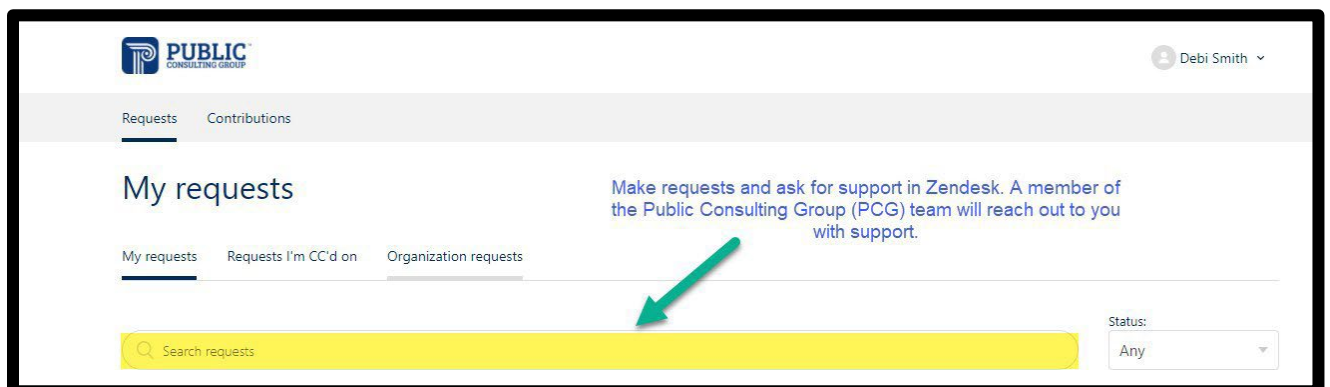
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The screenshot shows the 'edplan' reporting interface. The top navigation bar includes 'STUDENTS', 'RECENT STUDENTS', 'TOOLS', 'MY ACCOUNT', 'ADMIN', and 'REPORTING'. A red arrow points to an envelope icon in the top right corner. Below the navigation bar, there is a green callout box that says 'Click on the envelope to open up Zendesk login'. The main content area is titled 'Student Criteria' and includes fields for 'Grade Level', 'School', 'Student Last Name', 'Student First Name', 'Student Middle Name', and 'LEA Student ID'. There are also checkboxes for 'Exact Match' and a 'Status' section with options for 'General Ed', 'Eligibility', 'IEP', 'Referral', and 'Special Ed'. A 'Sort By' dropdown and an 'Open Results in a New Window' checkbox are also present.



The screenshot shows the 'PUBLIC CONSULTING GROUP' 'My requests' page. The user is logged in as 'Debi Smith'. The page has tabs for 'Requests' and 'Contributions'. A blue callout box says 'Make requests and ask for support in Zendesk. A member of the Public Consulting Group (PCG) team will reach out to you with support.' Below this, there are tabs for 'My requests', 'Requests I'm CC'd on', and 'Organization requests'. A yellow search bar is labeled 'Search requests' and a 'Status' dropdown menu is set to 'Any'. A green arrow points to the search bar.