

| Idaho Dispute Resolution Comparison Chart

	IEP FACILITATION	INFORMAL CONFLICT RESOLUTION	MEDIATION	STATE ADMINISTRATIVE COMPLAINT	DUE PROCESS COMPLAINT (HEARING)
Who can initiate the process	Parent or public agency, but must be voluntary for both	Parent or public agency, but must be voluntary for both	Parent or public agency, but must be voluntary for both	Any individual or organization including those from out of state	Parent or public agency
Time limits	None specified	None specified	None specified	One year from date of alleged violation	Two years from when the party knew or should have known of the alleged problem
Issues	Any issue related to the development of an IEP including related services and behavioral plans	Generally issues related to relationships, communication, or process between districts and parents	Any matter under IDEA part 300, including matters arising from a due process complaint (with some exceptions)	Alleged violations of Part B of IDEA or Part 300	Any matter relating to the identification, evaluation or educational placement or provision of a free appropriate public education (with some exceptions)
Timeline to resolve issues	Non specified, but must meet IEP annual deadlines	Non specified	Non specified	60 days from SDE's receipt of the complaint unless extension granted	No more 45 days from the end of the resolution period (maximum of 30 days). Public agency must convene a resolution meeting within 15 days of receipt of the complaint, unless parties agree to waive it, or agree to mediate (other factors may affect timeline)
Who	SDE Dispute	SDE Dispute Resolution	SDE Dispute	SDE Dispute	SDE Dispute Resolution assigns
oversees	Resolution assigns	Coordinator or assigned	Resolution assigns	Resolution assigns	Hearing Officer
process	IEP Facilitator		mediator	Complaint Investigator	

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		conflict manager/mediator			
Decision Makers	IEP Team	Parties involved	Parties involved (agreements are legally binding)	Complaint Investigator and approved by SDE	Hearing Officer
Cost Center	SDE	SDE	SDE	SDE	Public Agency